



Dear

On October 1st, Sprague Operating Resources LLC ("Sprague") successfully completed the purchase of Metromedia Energy. This letter is meant to inform you of upcoming changes you will soon see as a result of our combination.

First and foremost, we want you to know that Sprague is committed to making this transition seamless for you. You may not be familiar with Sprague's name and logo, but Sprague has been making sure businesses have access to the fuels they need since 1870. One of the largest independent energy providers in the Northeast, Sprague credits its commitment to delivering value to customers beyond the simple commodity offering as a key to its longevity, and we look forward to sharing that commitment with your business. For more information on Sprague, please visit our website at www.spragueenergy.com.

Despite the change in our name, you can still expect the same level of outstanding customer service you've received in the past. Our offices and telephone numbers are not changing and the same voices will be answering the phones if you have questions. We are here to ensure the highest quality customer experience, now with access to even more resources including an expanded product line and added customer support.

In the coming days, you will notice a few changes to your bill including: a new remittance address, our mailing envelopes and the company logo. We will include a reminder with the first invoice and recommend notifying your accounting team now. If you need a copy of Sprague's W-9 form, it can be accessed by clicking on the following link: <http://goo.gl/rGbm6>.

Finally, thank you for your business. We look forward to our continued mutual success.